Service Line Stewardship Program



DOS and DON'tS Self-Reporting Survey Photos

To successfully submit your service line material information via the self-reporting survey, you will need to upload **two** clear, well-lit photographs of the service line: first, the pipe as it enters the basement or crawlspace; second, a closeup of the scratch or magnet test area. For the best results, follow the DOs and DON'TS below.

Please note, only photos meeting these criteria will be accepted for inclusion in the inventory. If these instructions are not followed, your survey information will not be accepted and you will receive an email stating that your submission is invalid.

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Dos

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Don'ts



Scratch the pipe where it enters the home through the wall but before the elbow.



A scratch should not be on the elbow of the pipe.



Scratch the pipe where it enters the home through the wall but before the elbow.



Do not scratch the interior plumbing section that is not where the pipe enters the home.



Scratch the pipe where it enters the home through the floor but before the connector or valve.



Do not scratch and/or provide photos of interior plumbing.



Take a photo that is well lit and clearly shows the scratch that was performed on the pipe.



A photo that does not clearly show where the pipe has been scratched cannot be used.



Take a photo that is well lit and clearly shows the scratch that was performed on the pipe.



Photos that are too dark or blurry to identify the pipe or see where the scratch test was performed cannot be used.