

Service Line Stewardship Program



Dos and Don'ts for Replacement Documentation Surveys

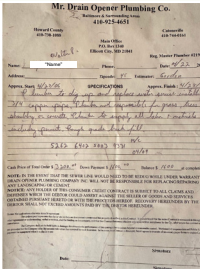
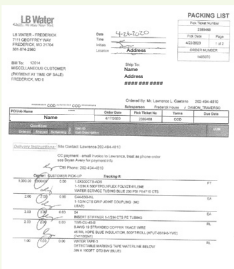
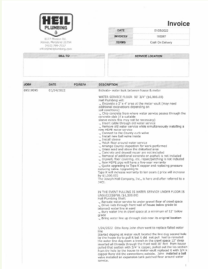
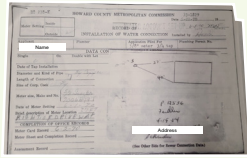
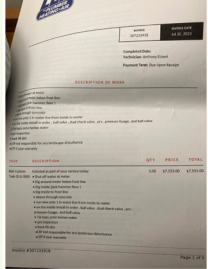
To include the material of your water service line in Howard County's inventory using the document upload option in the self-reporting survey, please provide a clear copy of your documentation. This should be a receipt or contractor record confirming that any identified lead pipes have been replaced with approved materials, such as copper or plastic, which may be listed as HDPE, chlorinated polyvinyl chloride (CPVC), or polyethylene.

Images of documents must include:

- Address
- Date
- Statement noting the materials used for replacement of the water service line
- Statement that confirms the material replacement applies to the water pipe connecting the home to the public water main

Please note: If the uploaded document or photograph does not meet the required criteria listed above, your survey submission will be declined and you will receive an email stating it is invalid.

Dos - Accepted Documentation

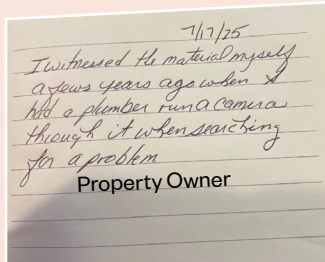
				
1	2	3	4	5
Contract plumber receipt includes address, date, statement of acceptable replacement material.	Packing list includes address, date, statement of acceptable replacement material.	Contract plumber invoice includes address, date, statement of acceptable replacement material, and water service defined.	Receipt includes address, date, statement of acceptable replacement material, and sketch of location of replaced materials.	Contract plumber receipt includes address, date, statement of acceptable replacement material.



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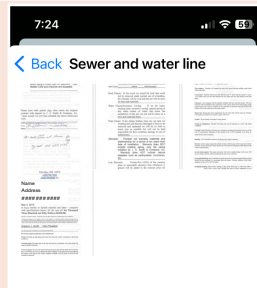


Don'ts - Invalid Documentation



1

Personal letter is hearsay.



2

Blurry screenshot is unreadable.



3

Comment does not identify the pipe as the water service line pipe or that it was replaced.



4

Pipe entry not shown. Water service line replacement not documented.



5

Water service line replacement not documented.



6

Documentation identifies a sewer pipe not the water service line.